

FAQ – NEW STUDENTS TO CELINA ISD

- 1. My children have never attended a Celina ISD school at any time. How may I enroll my children in a Celina ISD school?** Your children are considered “New Students” and will need to enroll under the “Enroll a New Student” section on the Enrollment Tab. You will be able to choose your own username and password. Please write it down and keep it secure. There are written instructions on this process on the Enrollment Tab.
- 2. My children are former Celina ISD students but did not attend Celina ISD last year. For this coming school year, they will be returning. What do I need to do to register them?** Please see the Contact Information Tab and contact your child’s campus to complete enrollment.
- 3. My children attended Celina ISD last year, but withdrew before the end of the year. What do I need to do to register them?** Please contact your child’s campus to complete enrollment.
- 4. How much time do I need to complete the online registration?** It will take approximately 25 minutes per child to complete enrollment.
- 5. I do not have a computer and/or internet access at home. How do I enroll my child?** You may use any computer with internet access. For example, you may go to a friend, family member, the public library or a Celina ISD campus. Please call ahead to make an appointment at the campus.
- 6. When and where can I go for help with updating my information on-line?** Each campus will be available to assist. Please call ahead to make an appointment.
- 7. Will my information be secure?** Yes. The information is uploaded through a secure, encrypted website. However, you **MUST** click the logout button at the end of your session. You must also remember to keep your user name and password secure.
- 8. What if I do not want to submit anything online? Will there be on-site paper enrollment?** Please contact your child’s campus for that information.